



Heartly House, Inc.

Serving survivors of domestic violence, sexual assault, human trafficking, and child abuse

Heartly House Mission

THE MISSION OF HEARTLY HOUSE IS TO END DOMESTIC VIOLENCE, SEXUAL ASSAULT, HUMAN TRAFFICKING, AND CHILD ABUSE, AND TO PROVIDE VICTIMS WITH SAFETY, SHELTER, AND SUPPORTIVE SERVICES.

Who We Are

- Established in 1979
- Victims and Survivors of Domestic Violence and Sexual Assault
- Only provider of comprehensive services for victims and survivors of domestic violence, sexual assault, child abuse and human trafficking in Frederick County
- Provide services to any victim or survivor, no matter their race, age, income status or gender orientation
- Centered in providing trauma informed services to our clients, and trauma informed education to our community



Who We Are

- **Not just a shelter-** many types of comprehensive services
- Serve victims and survivors of domestic violence, sexual assault, child abuse and human trafficking in Frederick County
 - No matter their race, age, gender identity, or income status
- Our emergency shelter is open to anyone in immediate physical danger of intimate partner violence
 - Men, women, trans folks, and children can stay in our shelter

Heartly House Services



Crisis Services

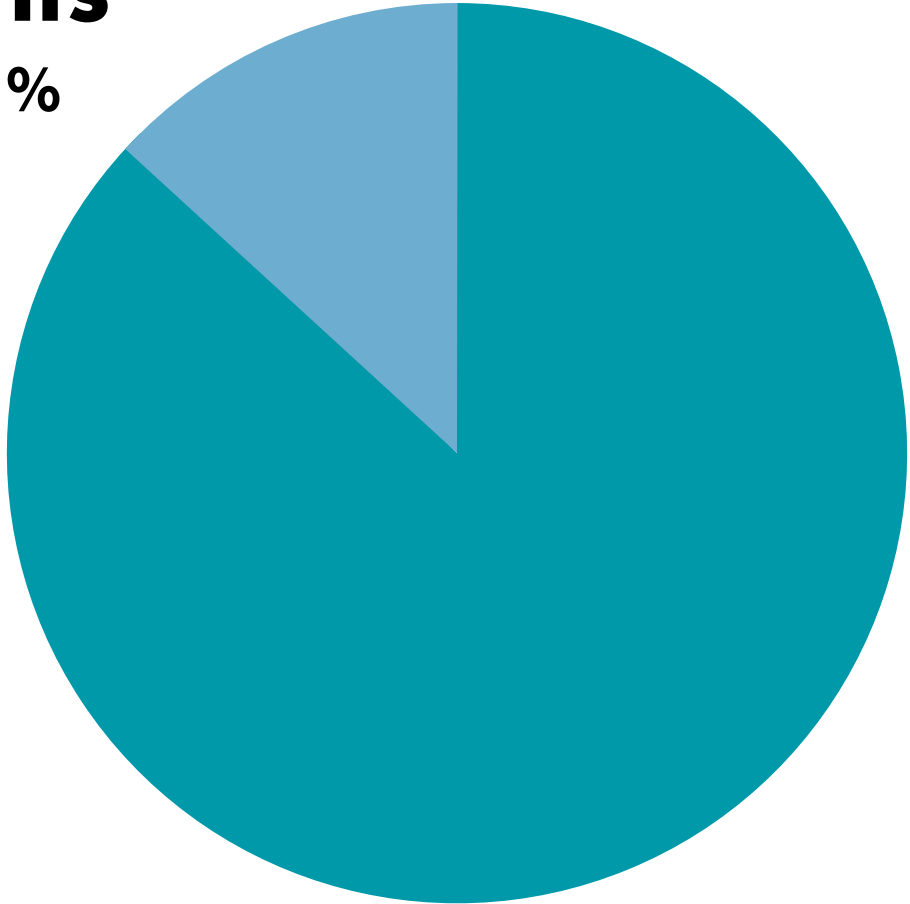
- 24/7 Hotline: 301-662-8800
- Trained crisis workers available at all times to provide support, resources, safety planning, crisis intervention or help callers engage in our services
- In-person crisis intervention
- Most common way for clients to get connected to our services

Emergency Shelter

- Short term shelter program – approx. 40 days
- For those in immediate physical danger of intimate partner violence
- Open to any victim no matter their gender or orientation
- Also offer off site hotel placements if needed
- Shelter clients work with a service coordinator to help them with their housing, employment, transportation needs and more!

**Shelter
Clients**

13.2%



**Other
Clients**

86.8%

Counseling

- Short term individual counseling with licensed clinical therapists who specialize in trauma informed care
- Group counseling – several groups offered for clients based on their experiences
- Abuse Intervention Program

Legal Services

- Legal representation
- Legal accompaniment and advocates
- Primarily focused on assisting with Protective and Peace Orders
 - They do handle a small number of family law cases

Engagement, Prevention, and Development

- Following a strategy of community engagement and ambassadorship
- Trainings and education to community partners
- Youth specific education programs and support
- Work as a community to prevent further abuse

Community-Based Services

- Development of satellite offices in various communities in the County
- Partners with other community resources to provide on-site services
- Awarded local foundation funding to develop these sites
- First project is Lucas Village, to be followed by Brunswick, Emmitsburg/Thurmont and a third location TBD

On the Horizon

- Department of Case Management
- Increase counseling capacity
- Maintain legal capacity
- Increase planned and legacy giving



24-Hour Hotline: 301-662-8800

www.heartlyhouse.org

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